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Reserve Bank of Malawi

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### Outline

- About Malawi
- The Insurance Regulatory Authority
  - Reserve Bank of Malawi/Registrar of Financial Institutions
- Overview of the Insurance Industry
- Challenges facing the Insurance Industry
- Areas of Interest in the GLOPAC Fellowship Program

#### About Malawi



Landlocked country in south-east Africa 118,484 km<sup>2</sup>



17,563,749 (2018)

80% live in rural areas



Agriculture accounts for about one-third of GDP and about 80% of export revenue

Reserve Bank of Malawi

Central bank of the country established under the Reserve Bank of Malawi Act Vision

To be an institution of excellence in promoting price and financial stability

Registrar of Financial Institutions

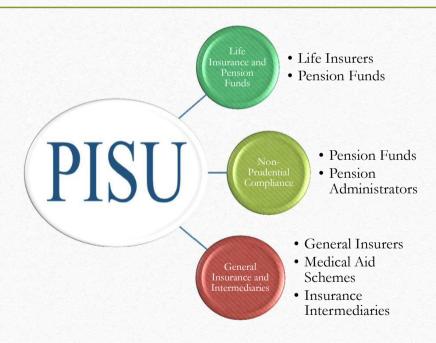
Mandated by the Financial Services Act to regulate all financial institutions

Registrar of Financial Institutions

Bank Supervision Pension and Insurance Supervision (PISU)

Capital Markets and Microfinance Supervision

Financial Sector Regulation



# Key objectives of PISU

To promote safety and soundness of pension and insurance entities

To empower and protect pension and insurance consumers

To facilitate development of pension and insurance sectors

# Key result areas for PISU

Prudential supervision

Market conduct supervision

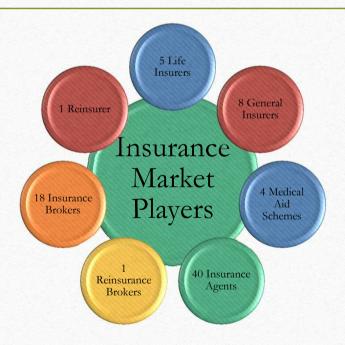
Complaints handling and consumer education

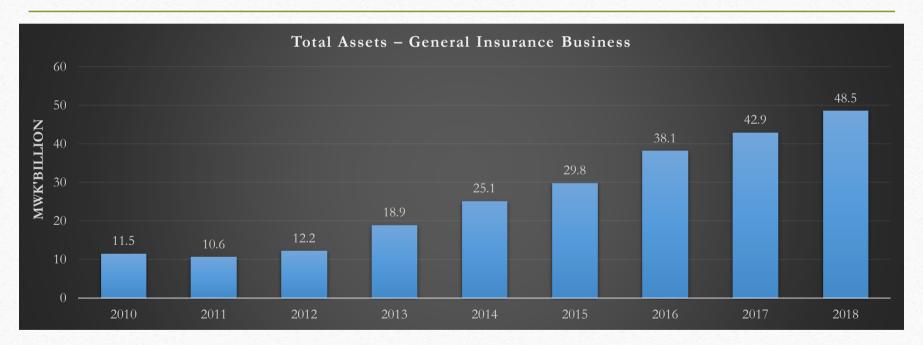
Market development

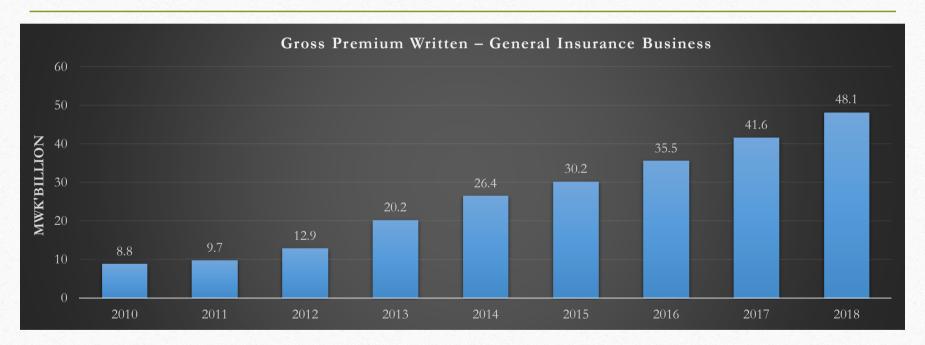
# Strategic insurance targets for PISU

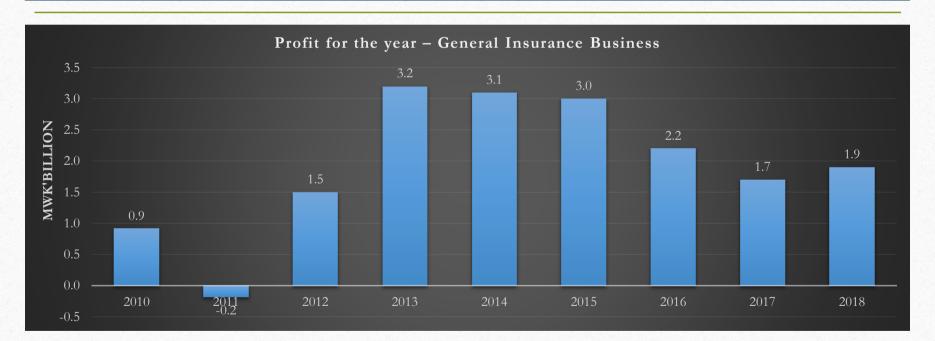
To increase insurance penetration from 2% in 2018 to 3% in 2021

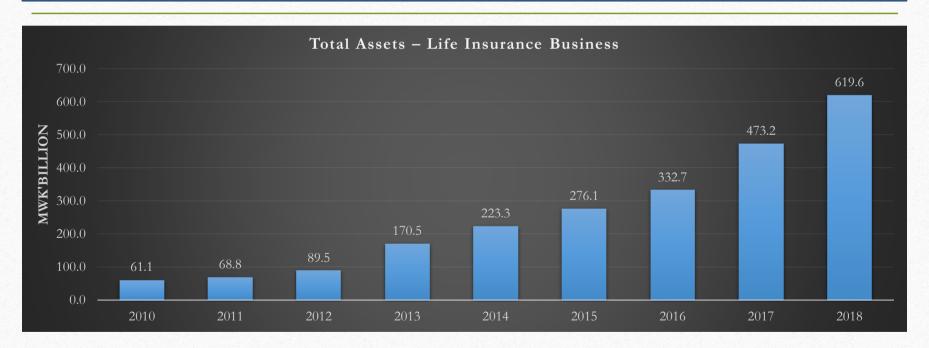
Increase non-motor insurance business from 45% in 2018 to 55% in 2021

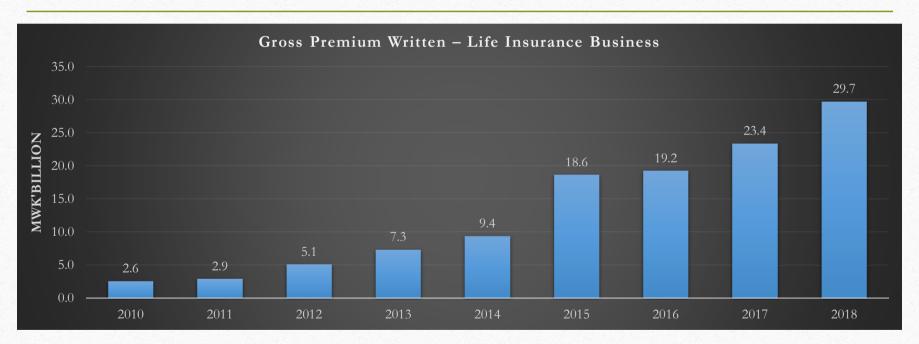


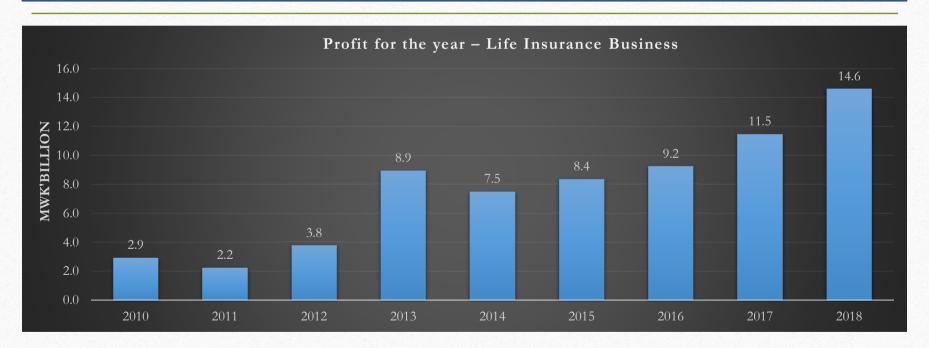












# Challenges facing the Insurance Industry











Low capital and solvency levels

Poor corporate governance

Poor management information systems

Low financial literacy levels

Lack of innovation

# Challenges facing the Insurance Industry











High management expenses

High premium debtors

Inappropriate pricing (Undercutting)

Lack of mortality tables

Increasing incidents of fraud