# The Savings Banks Finance Group's Commitment to SME Business

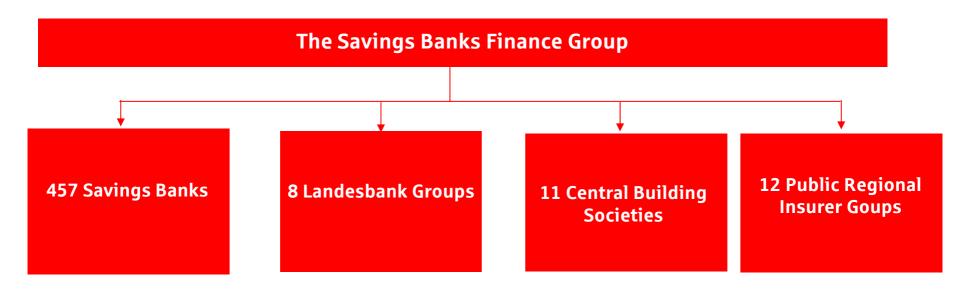


#### **Outline**

- 1. Overview
- 2. Position in the SME Business Segment
- 3. Distribution Strategy
- 4. Summary

## 1. Overview

#### Organisations of the Savings Banks Finance Group

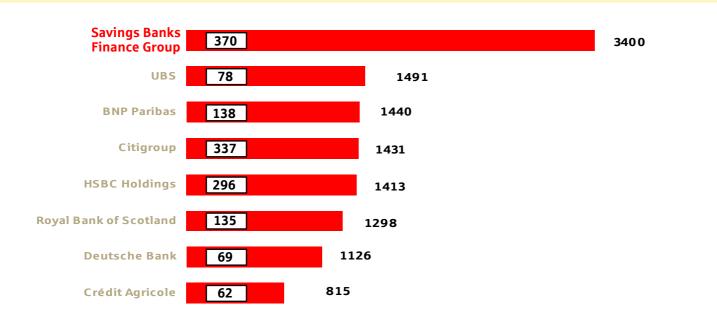


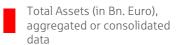
- 371,000 Employees
- 22,400 Branch Offices
- 24,300 ATMs
- 105 Million Savings, Current and Security Accounts
- 640 Institutions

Status: End of 2006



## Savings Bank Finance Group in Comparison with Financial Institutions in Europe and the USA





Employees (in thousands)

Source: Business Data / in-house calculations

Status: Where available end of 2006, otherwise end of 2005



#### Savings Banks Have the Most Consolidated Branch Network

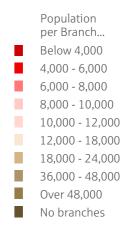
Regional density of branches / population per branch in rural districts and towns not belonging to the rural district

Major Banks

Savings Banks

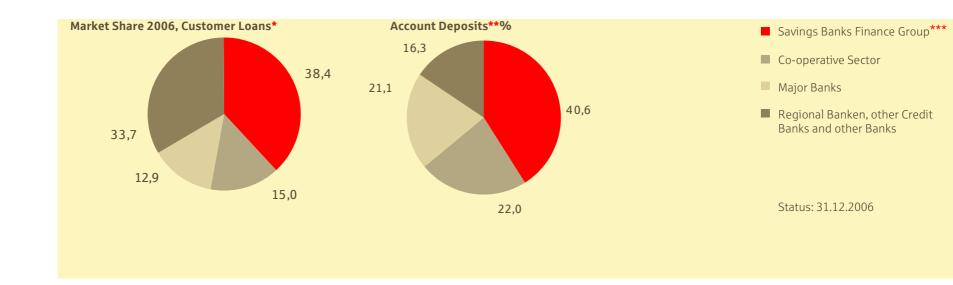






Source: Bank statistics, German Central Bank and in-house calculations

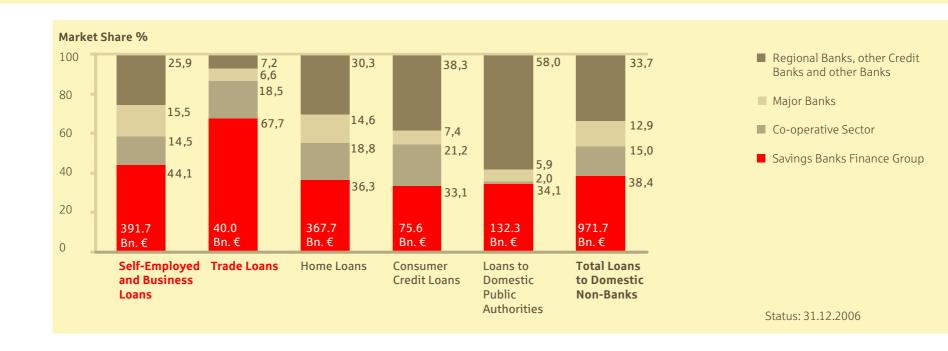
# The Savings Banks Finance Group Continues to be Market Leader in Germany



- Loans to domestic nonbanks
- \*\* Without time deposits of over two years
- \*\*\* Savings Banks and Landesbanken, including DekaBank, without LBS



## The Savings Banks Finance Group is Market Leader in Credit Business



Source: Bank statistics, German Central Bank and in-house calculations



## The Savings Banks Finance Group is Market Leader in Deposit Business

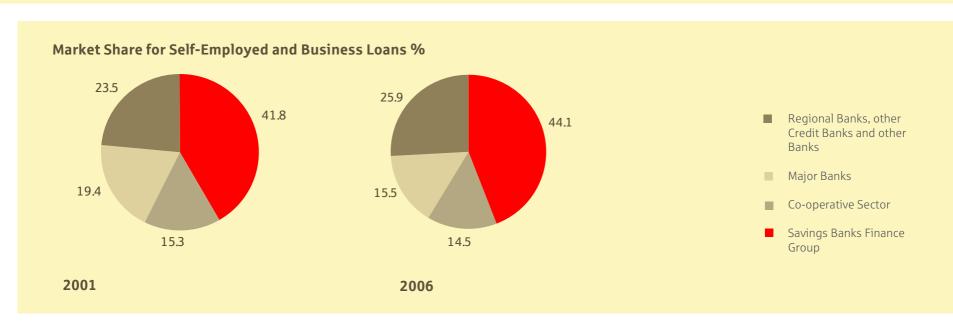


Status: Bank statistics, German Central Bank and in-house calculations



# 2. Position in the SME Business Segment

# The Savings Banks Finance Group Provides Financing for Middle-Sized Businesses, Preventing a Credit Crunch



Source: Bank statistics, German Central Bank and in-house calculations

Status: 31.12.2006

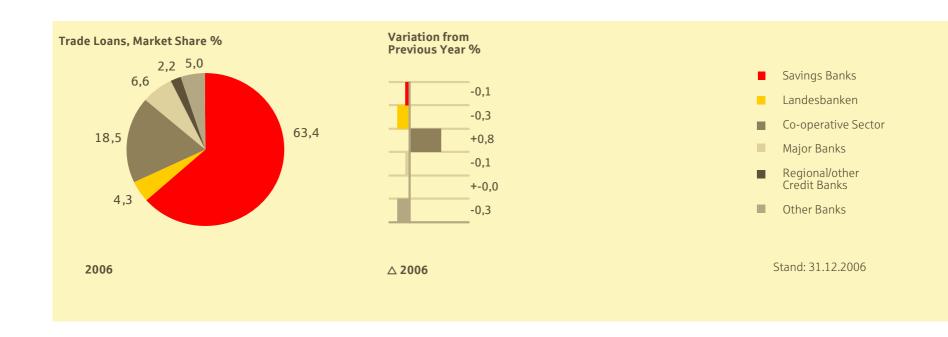


#### Leading Partner for SME Promotional Programmes

- Savings Banks provide financing for one in two of all business start-ups.
- As the principal partner in the SME sector, Savings Banks collaborate closely with the KfW Banking Group (the state-owned promotional bank). At state level Savings Banks also collaborate with state-owned promotional banks and guarantee banks.
- The Savings Banks' market share in distributing public promotional programmes to SMEs is 40% on average, in some programmes (especially for startups) over 50%.



## The Savings Banks Finance Group Retains Market Leadership in Trade Loans



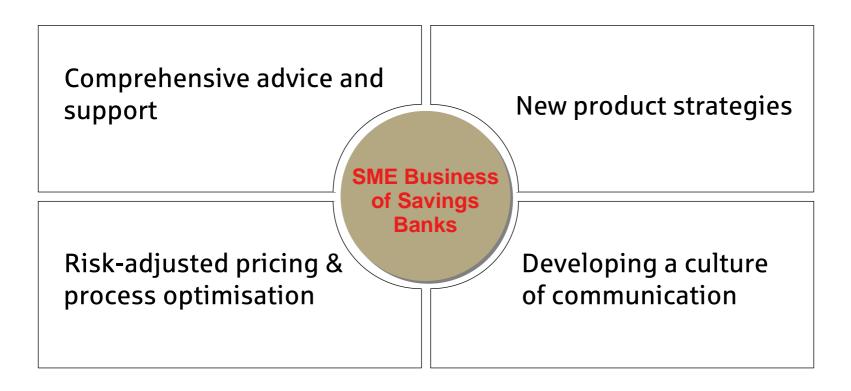
#### Potential-Oriented Segmentation of the Customer Base

#### Corporate Business is segmented as follows:

- Basis Segmentation:
   Corporate, Trade and Business Clients.
- Criteria for Segmentation:
   Business volume and commercial commitments. Classification is made on a commercial basis.
- Aim:
   Homogenous customer groups with similar market characteristics.
   The development of individual product ranges and customer support tailored to meet the requirements of the targeted customer segment.

#### Areas of Activity in SME Business

The four focal points for Savings Banks in future SME business:



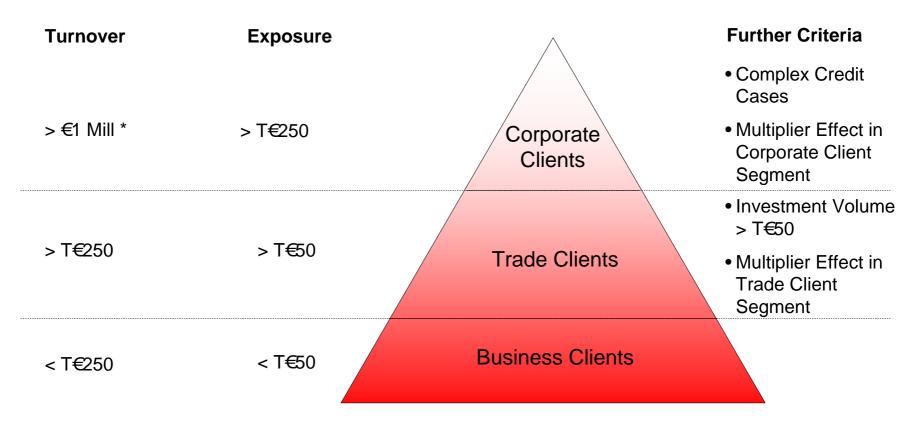
#### **Corporate Finance for SMEs**

#### Savings Banks Strengthen Know-How

- Emphasis on developing quality corporate finance offers for quality business clients.
- Savings Banks provide customised corporate finance services to SMEs:
  - Venture capital, equity capital for start-up and fast growing companies, mezzanine products
  - IPO as exit from or access to capital markets
  - M & A (MBO/MBI) ie, when transferring a business to the next generation
  - Structured finance for larger projects



#### **Segmentation of Corporate Clients**



<sup>\*</sup> Trade > €3 Mill



## 3. Distribution Strategy



### 1 AHEAD (1 VORAUS)

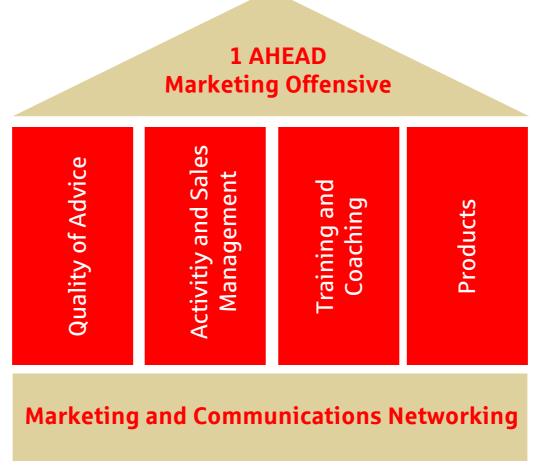
- The Savings Banks' Marketing Offensive



#### Objectives of the 1 AHEAD Marketing Offensive

- Increase in product sales of 15% in three years
- More active advice consolidation of customer loyalty
- Improved customer perception of price-performance ratio
- Initiative for sustainable improvement of sales culture

#### 1 AHEAD Marketing Offensive



## Savings Banks Emphasise the Importance of Communicating Product Expertise

#### **Lighthouse Products**

Standard lighthouse products are currently on offer throughout Germany:

- Savings Bank Personal Loans
- Savings Bank Construction Financing
- Savings Bank Premium Pensions
- Savings Bank Extra Savings Accounts



## 4. Summary

#### Summary

- The Savings Banks Finance Group is the market leader in Germany
- Over 50% of all Germans are Savings Bank customers
- The Savings Banks Finance Group has an outstanding brand name
- The Savings Banks Finance Group has the most extensive branch network
- The Savings Banks Finance Group has excellent product and support concepts
- → The Savings Banks aim to further their competitive success and strengthen their position as Germany's number 1



#### Savings Banks are THE Financial Partners for SME's

- Savings Banks have strong local and regional ties. They have an in-depth working knowledge of their SME clients. This makes Savings Banks the ideal financial partner for SMEs.
- The Savings Banks' share of the market in SME financing has grown steadily, making them the market leader. One reason for this is their reliability.
- The Savings Banks Finance Group supports regional economic initiatives as well as specialised regional enterprises, with a focus on innovation and job creation.

## Thank you for your attention